A logo for a health care company

AI-generated content may be incorrect.

**Plan Benefits**

**Quick Reference Guide**

[**www.asrTrust.com**](http://www.asrTrust.com)

**CCI Retirees & Families**

**Your plan provides coverage for:**

|  |  |
| --- | --- |
| * Drugs | * + Paramedical |
| * Dental | * + Hearing |
| * Vision | * + Nursing Care |
| * Medical Supplies & Equipment | * + Personal Support Workers |
| * Chronic disease & cancer care support | * + Ambulance & Restricted Hospital |
| * Mental Health * Health Care Spending Account | * + Travel Emergency   + Long Term Care |

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|  |  |  | Medical team | Disability Medicine Eye chart Tooth |

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| **Coverage Summary**  More coverage details for you and your eligible dependents are in your plan booklet at asrTrust.com or contact Greenshield.   |  |  | | --- | --- | | **BENEFIT TYPE** | **COVERAGE** | | **Prescription Drugs** | When formulary drug prescribed by physician:   * 100% of the lowest cost generic drug * $2,500 per year medical cannabis | | **Vision Care**  Vision exams | * $140 every 24 months | | IOL master exams | * $100 per year | | Glasses & repairs &  Contact lens | * $350 every 24 months | | Laser eye surgery | * $350 lifetime | | Post-cataract  surgery eye drops | * $250 lifetime | | **Paramedical**  Chiropractic  Massage Therapy  Naturopathy  Podiatry/Chiropody | * $500 per year per practitioner\* | | Physiotherapy | * $1,500 per year\* | | Dietician | * Up to 3 hours of coaching per year from the Greenshield Personalized Nutrition Program | | Speech Therapy | * $1,100 per year\* | | **Mental Health**  Psychologist  Social Worker  Psychotherapist  Counsellor | * $750 per year combined\* | | **Hearing Aids** | * 100% of R&C\* per hearing aid/ 36 months | | **Cancer testing** | * CA-125 100% per year; PSA $15 per year | | **Nutritional Supplements** | For cancer treatment:   * Lesser of $500 per year or 220 servings |   \*Reasonable & Customer (R&C) is a maximum amount that is covered. **Contact Greenshield for the R&C maximum, and any limits and exclusions for each benefit.** | |  |  | | --- | --- | | **BENEFIT TYPE** | **COVERAGE** | | **Dental**  Basic preventative  Major restorative  Periodontics/Endodontics | * $6,000 per year combined * 100% of the current fee guide * Scaling up to 8 units with dentist; unlimited units with periodontist * Bridges, dentures, implants, crown installation & replacement, bone grafts | | **Home Support**  Registered Nurse  Registered Practical Nurse  Personal Support Worker | * 100% of the R&C\* per hour * Up to $100,000 per year combined | | **Ambulance Service** | * 100% up to R&C\* | | **Hospital** | * No semi-private coverage unless admitted to a rehabilitation or chronic care hospital | | **Long-Term Care** | * $2,000 per month | | **Emergency out of province / country medical** | * Pre-existing conditions must be stable   Note: A valid provincial health card is required for your entire trip. | | **Travel Assistance** | * 24/7 pre-trip advice & emergency support while travelling | | **Other Health Services** |  | | Glucose Monitoring System  Insulin pump/injection device | * $4,000 per year for Glucose Monitoring System * $1,000 every 5 years for insulin pump/injection device   When diagnosed with Type 1 diabetes and all available provincial funding is exhausted. | | Custom foot orthotics | * $400; up to 2 pairs every 3 years | | Custom orthopedic  footwear | * One pair up to $750 per year | | **Health Care Spending Account** | * $500 per person up to a maximum of $1,000 per family/year | | **Other types of equipment** – *Check booklet for limits & exclusions.*  Hospital bed, rails, wheelchair, canes, bedpan, oxygen set, ulcer and dialysis equipment, sitz bath, pacemaker monitor, blood glucose meter, blood pressure monitor, insulin pump supplies, diapers, soft casts, geriatric chair, reusable under pad for wheelchair, compression stockings and more. | |   For more details visit [www.asrTrust.com](http://www.asrTrust.com) or call Greenshield at 1-877-266-5494.  Version: Sept 2025 |

**Key Contacts**

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| **FOR QUESTIONS ABOUT:** | **CONTACT:** |
| * Your benefits & coverage * Submitting claims * Claim status * Accessing forms * Address, dependent and beneficiary changes * The death of a retiree, spouse, or dependent * Personalized nutrition * …and more. | **GreenShield**  Log into greenshield.ca  1-877-266-5494  [customer.service@greenshield.ca](mailto:customer.service@greenshield.ca) |
| * Pre-trip travel advice & assistance * 24/7 emergency travel assistance questions | **Greenshield Travel Assistance**  1-800-936-6226  (toll-free in Canada & U.S.A)  0-519-742-3556  (collect in other countries) |
| * Chronic disease & cancer management support | **Carepath by Bayshore**  1-866-883-5956 |
| * About asrTrust | **asrTrust.com** |

**How to Submit Your Claims**

**ONLINE & MOBILE**

* Login to greenshield.ca or the mobile app. Sign-up for direct deposit to your bank account & follow the prompts to submit a claim.

**MAIL**

* Get a claim form from greenshield.ca or call 1-877-266-5494.
* Complete and mail form with original receipts to the Greenshield address listed on the form.

**PROVIDER**

* Ask your pharmacist and health care providers if they can submit your claim directly to Greenshield. Provide them with your Greenshield member #.