

Important information about your asrTrust benefits plan: GM Retiree Plan

No immediate action is required.

This letter explains a change to hearing aid coverage for members living outside Canada.

Why you are receiving this letter

We're writing to let you know about a change to your asrTrust hearing aid coverage, effective January 1, 2027.

A recent review showed that hearing aid costs are rising quickly and are not affordable over the long term. To help manage these costs, hearing aids will be eligible for replacement every **60 months**, instead of every 36 months. A new maximum will also apply: **\$2,500 per hearing aid, up to \$5,000 per pair**.

If you purchased hearing aids in 2024 or 2025, you will need to wait 60 months from the purchase date before you are eligible for replacement coverage. The plan will continue to cover eligible hearing aid repairs.

In rare cases, hearing aids may need to be replaced earlier, such as when your hearing changes significantly or your device cannot be reasonably repaired. Please contact GreenShield if this applies to you.

What happens next

This change helps manage rising costs while continuing to provide meaningful support over the long term.

If you have questions about your benefits or claims, **please contact GreenShield at 1-877-266-5494**.